Clara Scofield

Sales Manager

2075 Elliott Street

Kansas City, MO 64101

816-401-1892

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4/8/20

Oscar Harris

General Manager

Canton & Litman

907 Better Street

Kansas City, MO 66101

Dear Mr. Harris,

I want to express my interest in the position of Customer Experience Manager through this application. Being an experienced professional, I have maximized customer satisfaction for my current organization. By leading a dynamic team and driving result-driven customer service initiatives, I believe that I can positively contribute to your company’s betterment.

Following are the spotlights of my current role:

* Regularly assessing the product sales.
* Cross collaboration between marketing and customer service teams to provide improved customer service.
* Managing a team of 20 CSEs.
* Rooting out challenges and incorrect practices.
* Implementing improved interactions in order to maximize customer satisfaction.

With my acquaintance in providing superior customer service and maintaining outstanding retention, I am confident to make significant contributions and bring success to the company. My enclosed resume will help you understand my work history and well-rounded skill set meeting your job expectation. I will look forward to discussing my candidacy further.

Sincerely,  
[Your Name]

Best regards,

Clara Scofield

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